

QUALITY POLICY

Wallace Investment has established a company-wide culture dedicated to providing the highest quality services.

Our team is committed to their work and has a strong level of technical expertise to craft a superior range of services that achieve complete client satisfaction.

Our commitment is to:

- Execute projects in conformance with all contractual requirements specified by the client;
- Execute projects in alignment with ISO 9001:2015, legal requirements, and any relevant industry best practice; and
- Work towards continuous improvement.

The objectives we will pursue to satisfy this commitment are:

- Monitor the quality throughout the execution of our services, by establishing inspections to check the meeting of requirements;
- Encourage the team to deliver the highest quality standards and minimise issues;
- Ensure suppliers and subcontractors are competent for work and understand the project requirements; and
- Provide staff with adequate advice, information, education, training and suitable supervision.



John van Aalst
Managing Director